

### **English version**

### Step by step:

"I'm preparing a video signature within a sell file"

**Customer Document** 



# Requirements and set up

Good to know: In order to use, by Quai des Notaires, the advanced signature, you must already have:

- A personal Windows or Mac computer with a webcam
- Google Chrome web browser set up by default on your computer
- > A good network connection

To use the Quai des Notaires video signature on your computer, please follow the process below.

# FIRST STEP: CREATION OF YOUR QUAI DES



After your notary has created the appointment to the video signature, you will receive by e-mail "une invitation à un rendez-vous de visio signature". If you have already created your account, please click on the link in the e-mail to connect yourself to Quai des Notaires.





If you don't have created your account on Quai des Notaires yet, the link in the e-mail will propose you to create it.

To make the process of the signature ceremony easier, we recommend you to create your account as soon as you receive the e-mail.



Chère Madame

Cher Monsieur,

Dans le cadre du dossier VENTE SANCHEZ/DURAND, vous êtes invités à un rendez-vous de visio-signature le 30-03-2020 à 10:13, par votre notaire, Maître TEST NOTARIA Test Notaria.

Pour pouvoir accéder à ce rendez-vous de visio- signature, vous devez créer votre compte sur Quai des Notaires.

Pour créer votre compte, nous vous invitons à cliquer sur le lien suivant :



Après création et activation de votre compte, vous pourrez rejoindre le rendez-vous en vous rendant dans l'espace VISIO-SIGNATURES de votre compte.

Nous vous indiquons que la visio-signature ne fonctionne qu'avec les navigateurs Google Chrome et Mozilla Firefox. Elle nécessite la présence sur votre ordinateur d'une caméra et d'un microphone. Vous n'aurez aucun programme à télécharger et à installer.

Toute l'équipe de Quai des Notaires est à votre service,

Veuillez agréer, Chère Madame, Cher Monsieur, l'expression de nos salutations dévouées, Amandine,

Conseillère relations Particuliers,

Quai des Notaires

Besoin d'aide ? Contactez-nous ! upport@quaidesnotaires fr - 03.85.82.07.53 - Ou sur notre chat en direct.



CREATION OF YOUR ACCOUNT on Quai des Notaires by clicking on the button

Je crée mon compte sur Quai des Notaires

You will be automatically directed to the account creation window. Your name, surname and address are already filled. You will be only asked to create a password.

For more security, your password must be composed of 8 characters minimum with at least 1 uppercase, 1 lowercase, 1 figure and 1 symbol such as : ?! \* % @ £ \$

When your password has been created, check the box related to your agreement of the general use conditions after having read them, and click on "Valider"





### 3 ACTIVATION OF YOUR ACCOUNT

A confirmation e-mail has been sent to you. In order to activate your account, click on the

button Je m'identifie that you will find in the e-mail received.



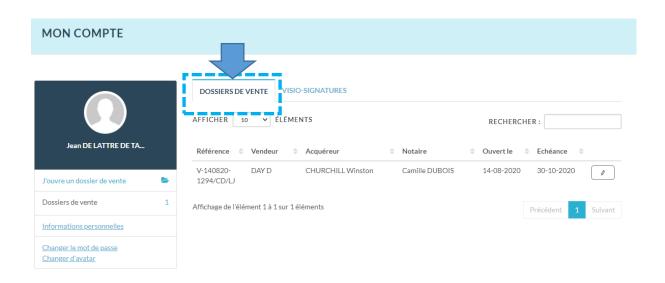
Before the video signature appointment: The video signature created by Quai des Notaires was developed with new and secured technologies, in accordance with the requirements given by the French upper council of notary profession.

For a better use, we strongly recommend you to use the following web browsers: Google Chrome. You don't need to upload or set up any program.



## SECOND STEP : THE SIGNATURE

The day when the video signature is planned, please connect you on your Quai des Notaires account by giving your e-mail address and your 8 characters password. When the connection is done, click on the tab "Dossiers de vente"

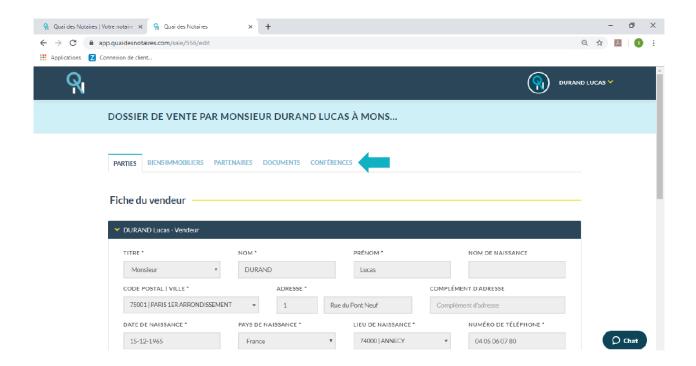


Then, click on the button related to the file of the planned appointment.

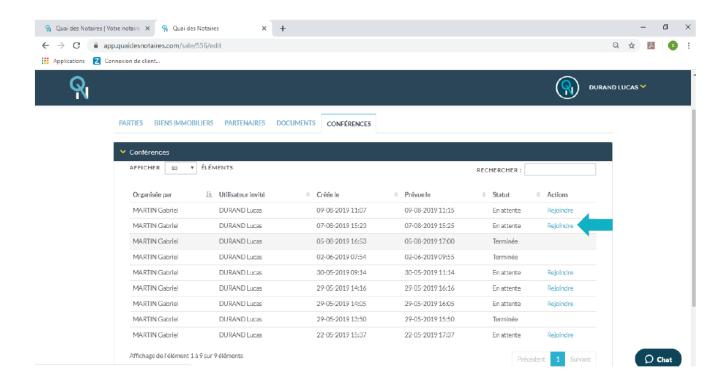




Click on the tab "Conferences"



Click on the button "Rejoindre" related to the signature appointment.





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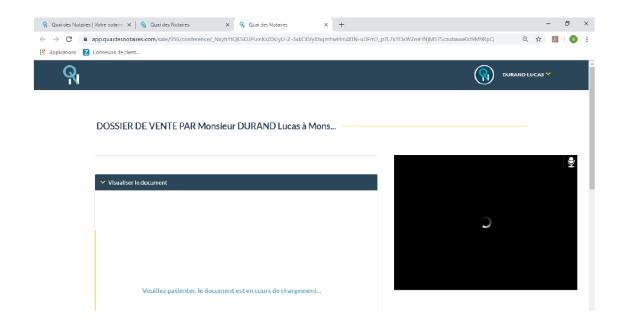
After having clicked on the button, a new window is appearing on your screen and the video is starting.



Your notary will send you the document to sign.

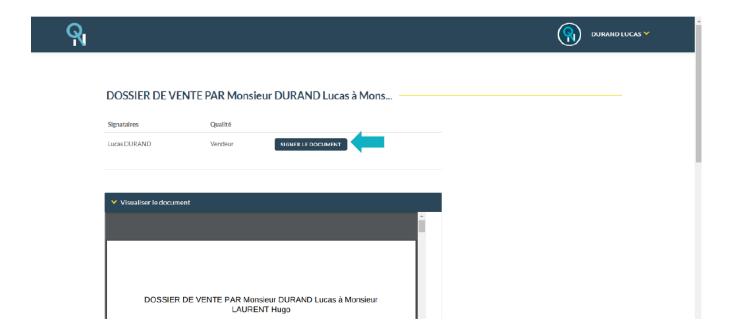
After having been uploaded by your notary, the document is appearing automatically on the left of your screen.

At that time, the reading of the document can be done with your notary.





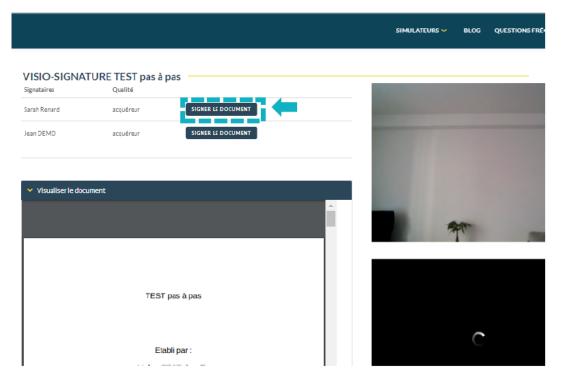
After having read the document and having asked potential queries, you can sign the document by clicking on the button



If many persons have to sign the document, each person will have to click on the button

SIGNER LE DOCUMENT

corresponding to their name, after the notary has asked for it.





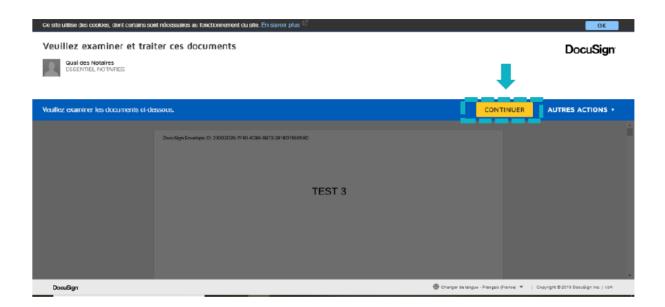
## 2 SIGNATURE WITH DOCUSIGN

The "Docusign" tool is opening in a new window.

Check the box related to your agreement for signing electronic documents after having read the corresponding file about the collect of your personal data for this process :



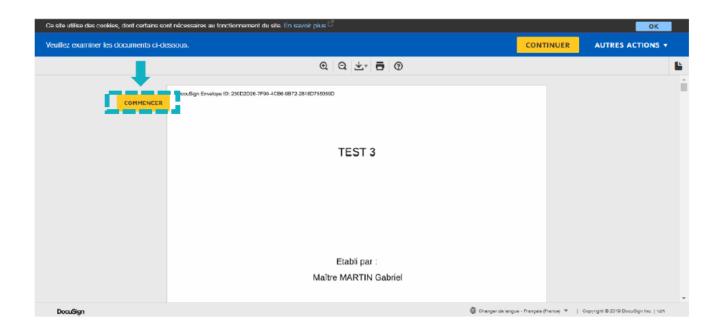
Click on the button





Then, click on the button

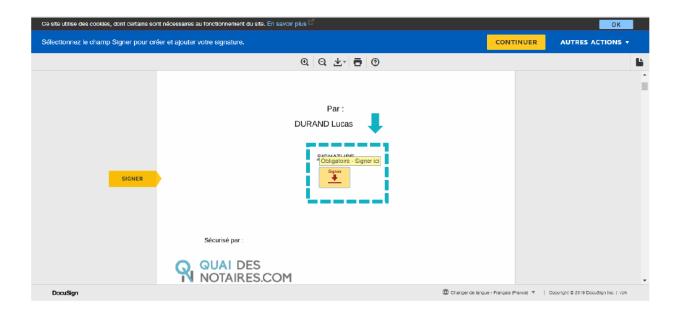




Click on the button



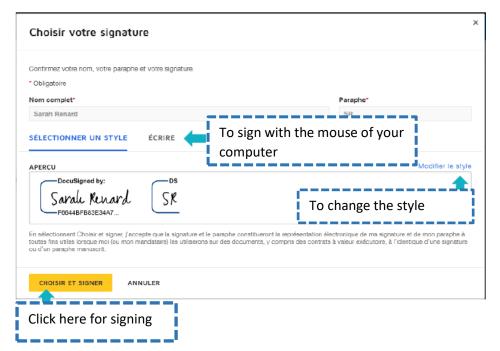
a first time and a second one.





- The "Docusign" tool proposes you different signature templates, you will have to choose .
  - ➤ Either a template with your name and surname already filled
  - Or a signature written by yourself thanks to the mouse of your computer with the tab "Ecrire"

If your signature has already been generated during a last video signature, then it will be automatically implemented.



After having selected your signature, click on the button

On the document to be signed, click once again on the button because the document is composed of 2 signatures: a first one at the beginning and a second one at the end. The signature is implemented to the document.



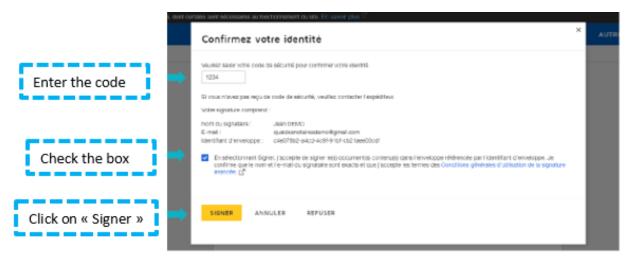


- Click on the button
- You will then be asked to confirm your identity.

Enter the security code that your notary will give you orally.

In checking the box, you agree to sign the sent documents, confirm your name and your e-mail address and you agree with the general conditions of use related to the advanced signature.

Then click on the button

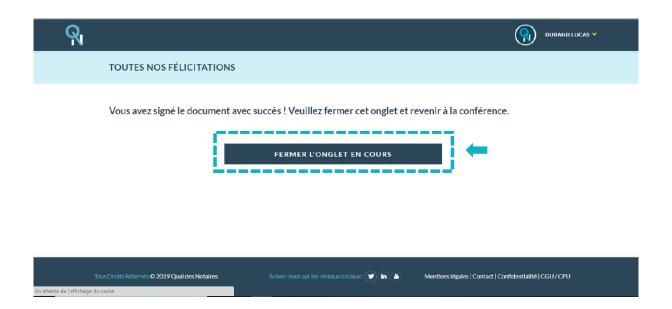


A message will inform you once the document is signed.



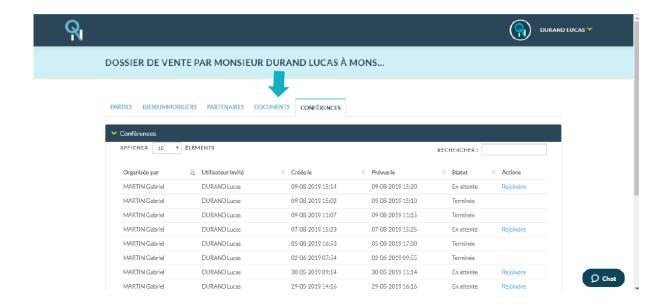
Click on the button

#### FERMER L'ONGLET EN COURS



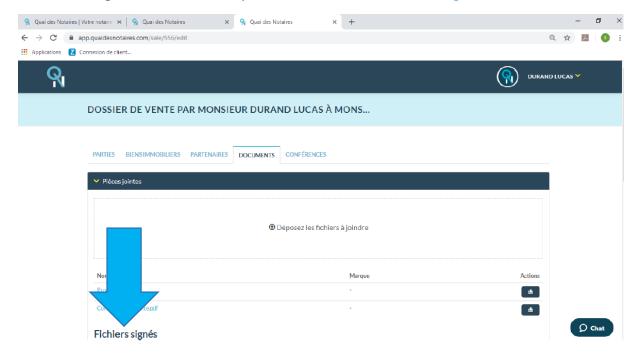
# FOUTH STEP: CHECKING OF THE SIGNED DOCUMENT

To see the signed document, please click on the tab "Documents" in the corresponding file.



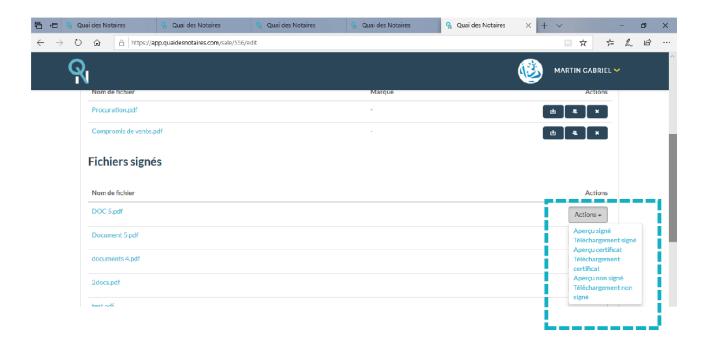


➤ The signed documents are put in the area called "Fichiers signés"



Click on the button "Actions" corresponding to your document, to see :

- > The signed document
- > The non signed document
- > The signature certificate





For every further information, the Quai des notaires team stays at your disposal.

Feel free to contact our support service by chat in using the button from your Quai des notaires account, by e-mail: <a href="mailto:support@quaidesnotaires.fr">support@quaidesnotaires.fr</a>, or even by phone: 03.85.82.07.53